

Taking business success to the next level

Hackney Community College has a team of experienced business advisers and trainers who help companies to become more productive and effective through training and support.

A one-stop shop for training, consultancy and other support.

- HCC will take care of all your training needs. If there's something we can't do (and that's unlikely!) we'll refer you to one of our partners.
- HCC will spend time **discussing a company's needs and exploring options** for training and support.
- If training is needed to help a company transform, grow - or even survive in today's climate - HCC's advisers will draw up **a training programme, with flexibility** to suit the needs of the business.
- Through HCC's support, companies get accredited to win major contracts, position themselves effectively in the marketplace and look forward to a prosperous future.

It fits the bill. (Literally.)

- Training and support needn't be expensive, but the benefits to a company's productivity are priceless.
- HCC has access to funding from various sources as well as partnerships and networks to make sure that a company will ALWAYS get the best possible value for money.
- Owners and managers could benefit from £1,500 of funds towards leadership and management support or qualifications.
- Training is arranged at a time, place and in a style to suit the individual, team or whole company. **It's convenient and local - and can even take place in the workplace.**

Training benefits

- Staff may need help with a technical skill or new technology, with English, maths or IT. Many companies see real benefits from HCC's successful customer service programmes.
- Staff training could end up with **a qualification, or just a skill**. Whatever's most beneficial to the staff member and company - and whatever would be best to help people to do their jobs more effectively.
- Support or recruit young staff members and HCC will support them through a recognised Apprenticeship programme: the workforce of the future. (Recruit a 16 or 17 year-old Apprentice before the end of March 2010 and HCC will help you claim £2,500 from the Government.)

HCC's success speaks for itself.....Through our satisfied clients.

Morgan Thomas Construction, Hackney

- Three staff achieved Carpentry and Joinery NVQ Level 2.
- They're now qualified to gain access to all UK sites including the Olympic Park.
- They've signed the UK Skills pledge to help with local government tenders.
- The workforce is confident, qualified and valued.

Healy Medical Centre

- Staff hadn't been offered training for over 12 months.
- HCC delivered Business Administration, Customer Service and Team Leading NVQ Level 2 through Train to Gain.
- The qualified and motivated staff, have now progressed to the next level.
- HCC also helped with internal procedures and policies.
- Surveys show increased customer satisfaction.